

# **Key Points**

### IMPACT ON CONSUMERS

Junk fees add unexpected costs that impact consumers, especially lower-income individuals, making it harder to manage finances and access credit affordably.

### GOVERNMENT ACTIONS & REGULATIONS

The CFPB, alongside other agencies, has introduced regulations to cap, eliminate, or disclose certain junk fees to ensure fairness and transparency.

### **CONSUMER AWARENESS**

Knowledge about junk fees can empower consumers to avoid unnecessary charges, compare services, and exercise their rights to challenge or avoid certain fees.

# **Core Concepts**

### TYPES OF COMMON JUNK FEES

Late fees, overdraft charges, convenience fees, and resort fees are frequently encountered, increasing overall costs without clear benefits to the consumer.

### ROLE OF THE CFPB

The CFPB, established to protect consumers, actively addresses excessive fees through policy changes and legal actions, helping to recover billions for consumers.

### **CREDIT CARD LATE FEES**

The CARD Act mandates that late fees be reasonable and proportionate, capping excessive charges and allowing consumers to plan better for on-time payments.

### TRANSPARENCY IN TICKETING AND TRAVEL

Recent regulations require companies like airlines and event ticket providers to disclose fees upfront, aiming to eliminate hidden fees and enable comparison shopping.

### OVERDRAFT AND NSF FEES

Overdraft fees are charged when consumers exceed account balances, while NSF fees apply to declined transactions; new regulations aim to reduce or eliminate these fees on instantly declined transactions.

# Junk Fees Junk Fees

# **Vocabulary**

Convenience Fee

2. Account Balance

3. Credit Card Act

4. Auto Loan Fee

5. Student Loan Fee

6. Mortgage Fee

7. Deposit Insurance

8. Predatory Lending

9. Account Holder

10. Consumer Protection 20. Disclosure

11. Junk Fee

12. Overdraft Fee

13. Hidden Fee

14. Late Fee

15. Resort Fee

16. Transparency

17. Fair Lending

18. Service Fee

19. Reordering

# Acronyms

1. CFPB **Consumer Financial Protection Bureau** 

2. HUD Dept. of Housing & Urban Development

3. FTC **Federal Trade Commission** 

4. TILA **Truth in Lending Act** 

5. UDAP **Unfair and Deceptive Acts of Practices** 

6. APR **Annual Percentage Rate** 

7. NSF **Non-sufficient Funds** 

8. CARD **Credit Card Accountability** 

Act Responsibility and Disclosure Act

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